



Trip Booking Form

Including

Cancellation Insurance and Terms and Conditions

To join one of our trips, please complete this form and return it to White Mountain Adventures via fax, email or post together with your deposit of \$500. Upon receipt, we will send you a confirmation kit covering all aspects of your selected adventure.

Completion of the information below signifies acceptance of White Mountain Adventures' booking, payment, and cancellation policies as outlined in this document.

Participant 1

Title: ____ Surname _____ First Name _____

Street Address _____

City _____ Postal Code _____

Province/State _____ Country _____

Telephone _____ Email _____

Date of Birth: _____

Do you have any Pre-existing Medical Conditions? _____
If yes, please provide details: _____

Do you have any special dietary requirements? _____
If yes, please provide details: _____

Participant 2

Title: ____ Surname _____ First Name _____

Street Address _____

City _____ Postal Code _____

Province/State _____ Country _____

Telephone _____ Email _____

Date of Birth: _____

Do you have any Pre-existing Medical Conditions? _____
If yes, please provide details: _____

Do you have any special dietary requirements? _____
If yes, please provide details: _____

Trip Selected: _____ **Trip Date:** _____ **Alternate Date:** _____

Rental Equipment Required: _____

Cancellation Insurance: (See Terms and Conditions below)

☐ I have read and understood the cancellation insurance and do require it.

☐ I do not require it.

Payment Method – Participant 1

☐ VISA ☐ MASTERCARD ☐ CHEQUE

CARDHOLDER'S NUMBER: _____

EXPIRY DATE: ____ / ____ / ____

SIGNATURE: _____

CARDHOLDER'S NAME: _____

Please accept my: ☐ deposit ☐ payment in full

AMOUNT: \$ _____

Payment Method – Participant 1

☐ VISA ☐ MASTERCARD ☐ CHEQUE

CARDHOLDER'S NUMBER: _____

EXPIRY DATE: ____ / ____ / ____

SIGNATURE: _____

CARDHOLDER'S NAME: _____

Please accept my: ☐ deposit ☐ payment in full

AMOUNT: \$ _____

Booking Terms & Conditions

Please read the following information to ensure that you fully understand how payments are made, our booking conditions, our cancellation policy and about our waiver. Once informed, you are ready to book a program, either by calling our office or emailing a request to us.

Prices

Prices are in Canadian dollars. Other currency prices vary with exchange rate fluctuations. All prices are subject to change.

Deposits and Payments Required

To book your trip, simply fill in the details on the booking form included here:

All bookings require a \$500 per person deposit to confirm the trip. This is only partially refundable. (fully recoverable if we cancel the trip).

Balance of trip cost is due 8 weeks prior to trip start.

Methods of Payment

We accept MasterCard, Visa, Canadian & US checks, Money Orders & Bank Drafts. Credit card payments are easiest to process. Full payment must accompany bookings made less than 8 weeks before program start. Cancellation coverage premiums (5%) must be paid when first booking.

Booking Conditions

There is a degree of hazard in all mountain activities. All participants must sign the White Mountain Adventures waiver of liability prior to commencing any program.

White Mountain Adventures reserves the right to change or cancel any itinerary or service at any time due to insufficient enrolment, bad weather conditions or other reasons without penalty to White Mountain Adventures. The participation of any person on any program is continually subject to the discretion of the program leader and White Mountain Adventures. White Mountain Adventures accepts no responsibility for the actions of persons and/or companies supplying goods and/or services as part of these packages or for any extra costs that may arise from the complication or prolongation of any program for any reason. Your physician must clear any health problems that may affect your participation in any program. In the unlikely event of an emergency, participants may, depending upon program location be liable for any rescue or evacuation costs incurred either on their behalf or as a result of their actions.

Cancellation and Refund Policies

Should White Mountain Adventures cancel a program full payment will be returned. We will make the final decision to operate or cancel a trip anytime up to, but not later than, 4 weeks before the trip begins.

Should you cancel your booking for any reason the following penalties apply:

- If cancelling up to 8 weeks before the program start, 50% of your deposit will be withheld.
- Between 8 and 6 weeks before program begins the entire deposit is forfeited.
- Cancellation less than 6 weeks before program start and during program will result in loss of entire amount paid.
- Cancellations must be received in writing (letter, fax or email). Cancellations are only effective once your notification is received by White Mountain Adventures.

Cancellation coverage is available. This, taken at extra cost when you first book, will allow for a full refund should you be forced to cancel for health or medical reasons affecting yourself or members of your immediate family. We strongly recommend you take this coverage.

Waivers

You will be required to sign a waiver immediately before commencing a White Mountain Adventures program. You will sign this in the presence of White Mountain Adventures and other participants. Signing this waiver is a condition of participation. Waivers are generic and used for any activities that the company operates itself. A sample waiver is available on our website.

Cancellation Insurance (Cancellation Penalty Waiver)

Terms, Benefits, Exclusions, Definitions, Conditions

Cancellation Insurance Cost

The cost for cancellation insurance offered by White Mountain Adventures is 5% of base trip cost (per person). For instance, if your trip costs \$2,000.00 plus tax, then the insurance cost is \$100 (5% of \$2,000.00)

Terms

Payment by the applicant of the Cancellation Penalty Waiver premium for a White Mountain Adventures program will exempt the applicant from cancellation penalties should he/she cancel their participation in that program under the following unforeseen circumstances:

1. Sickness, bodily injury or death to the applicant, member of the applicant's family as defined below, business partner of applicant or key employee of applicant as defined below.
2. A disaster, which renders principle residence of applicant uninhabitable or applicant's place of business inoperable.
3. The applicant is summoned for jury duty or being subpoenaed as a witness to a case being heard during period of program.
4. Being summoned to service in case of reservists, active military, police, and fire personnel.
5. Complications of pregnancy arising in the first sixteen (16) weeks of pregnancy.
6. Closure by police or relevant civil authorities of airports, roads and cancellation of flights preventing attendance on program.

Benefits

1. Where cancellation occurs in advance of program start the applicant shall be reimbursed all payments made to White Mountain Adventures with the exception of the cost of this Cancellation Penalty Waiver.
2. Where the applicant terminates his/her participation in the program due to the above reasons he/she will receive partial repayment based upon the portion of the program remaining unused.

Exclusions

This Cancellation Penalty Waiver does not cover refund of cancellation penalties due to cancellation caused by or arising from:

1. Any pre-existing medical condition or injury.
2. Intentional self-injury of the applicant nor direct or indirect injury resulting from the commission by the applicant of a criminal act nor as a result of willfully unsafe or disruptive behavior by the applicant.
3. Mental or emotional disorders unless hospitalized.
4. The applicant can no longer afford to attend the program.
5. The applicant is accepted for a new job, university or makes any other alternative commitment preventing attendance on the program.
6. Conditions caused by high altitude including illness exacerbated by high altitude and inability to acclimatize.
7. Any other situations except those outlined in "Terms" section above.

Definitions

1. "Member of immediate family" means applicant's legal or common-law spouse, parent, legal guardian, step-parent, grandparent, grandchild, natural or adopted child, step-child, brother, sister, step-brother, step-sister, aunt, uncle, niece or nephew.
2. "Common-law" spouse means the person who has been residing with the applicant for a period of not less than one year and who has been publicly represented as the husband, wife or partner of the applicant.
3. "Key employee" means an employee whose continued presence is critical to the ongoing affairs of the enterprise during the absence of the above named.

Conditions

1. IT IS A CONDITION PRECEDENT TO LIABILITY UNDER THIS WAIVER THAT AT THE TIME OF APPLICATION YOU KNOW OF NO REASON THAT MIGHT REASONABLY BE EXPECTED TO PREVENT YOU FROM PARTICIPATING AS BOOKED.
2. The waiver is only valid when issued at time of initial deposit.
3. White Mountain Adventures must be notified immediately if cancelling. Follow up confirmation of cancellation in writing is required (email, fax or postal mail). In case of an applicant failing to show up on a program without supplying notice no refund will be issued unless it was physically impossible for them to supply such notice.
4. To substantiate a claim the applicant must provide as applicable a) a note from the attending physician stating diagnosis and verifying the necessity of cancellation, b) documentary evidence of the cause of cancellation.